



...because it is the right thing to do.

Toner Cartridges that work like new or your money back.

This is our Quality Guarantee.

All printer cartridges remanufactured by Australian Laser Charge (Tas) are designed to provide High Quality and Reliable printing under all normal operating conditions, in a Financially and Environmentally responsible package.

As a Foundation Member of the Australasian Cartridge Remanufacturers Association Inc. ALC operates under and actively promotes the associations Code of Practice, which states in part;

"Members shall ensure that their operation observes appropriate industry standards and procedures in the remanufacturing of each product which will include adequate post-testing of each remanufactured cartridge."

ALC's current remanufacturing procedures include

- . Complete disassembly and reassembly of the cartridge;
- . Removal and proper disposal of all waste toner and other components;
- . Replacement of all worn/defective parts;
- . Use of toners/developers correctly formulated for each cartridge type;
- . Quality control procedures applied to all critical components used in the remanufacturing process;
- . Appropriate post-testing of each remanufactured cartridge.

Should this cartridge not perform as stated by ALC and you are unhappy with the print quality please contact the Manager at the above address.

Use of this Cartridge will not void your Printer Warranty!

This is our Printer Guarantee.

Should this remanufactured cartridge not perform as stated and consequently cause damage to your Printer, ALC will meet the cost of repair or replacement of that Printer at its sole discretion, subject to the following conditions.

1. Please advise ALC of any printer related problem before any repair work is arranged.
2. Costs to repair damage will be met by ALC where proven damage has occurred as a direct result of materials and/or procedures used in the remanufacture of this cartridge. This liability specifically excludes damage caused by the toner cartridge itself where such damage would and/or could have occurred whether or not the cartridge had been remanufactured.
3. Any claim for repairs must first be made against the Printer manufacturer, and be subsequently denied giving full details of damage and costs to repair together with reasons why it denies liability.
4. Repair costs will be reimbursed immediately the manufacturers denial of claim is verified.